



Updates

Taffery Lowry, MS, RD

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Leadership for a Healthy Arizona



Topics

- Appointment Scheduler/Precert
- You spoke, We listened
- Project Status

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Top 10 List.....

Appointment Scheduler/ Precertification

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#10 - New 10/20 rule report available to you



9 - Changing “classes” to “group education”

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8 - Anytime “forgot documentation” codes are used, the system will automatically add that item to the list of things to bring.



7- When you do a precertification, HANDS will automatically check for dual participation.

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6 - Remove the link between staff and the calendar – makes building calendars easier



5 - Simple process to add “walk-ins” to the schedule

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4 - Check in/Check out functionality



- ## # 3 - Multiple views of the scheduler:
- Open slots only or the full schedule
 - Monthly or daily

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2- HANDS will auto refresh and hold an appointment until it is saved to prevent “double booking.”



1- Ability to schedule an appointment while logged into clinic 00!

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We want HANDS to.....

Winning Lotto Numbers
Save Babies
World Peace
Cook Dinner
Do Magic Tricks
Print Money
End World Hunger

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What HANDS will have....

Scanners & Signature Pads
Easy Navigation
Streamlined Certification Process
Website Look and Feel
EBT ready
Improved Assessment Tool

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You spoke, We Listened

What needs to be done to help your staff prepare for HANDS?

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Take Home Message....

HANDS can't be everything
but it will be great!

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You spoke.....

- Spanish guide for open ended questions.
- Train, train, train....
- **Need to offer a mixture of training methods to help all learners (i.e. lecture, role playing, hands-on, etc)**
- Train as close as possible to roll out, and train super users first.
- Have a test database for staff to train in
- Updates Directors can share with staff
- Info pieces to share as it gets closer (build fervor)
- LMS module
- Build excitement
- **Train assessment prior to computer**
- **Increase staff confidence without the “crutch” (computer)**

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HANDS Assessment

Combination of H. H. and Nutrition Questionnaire

- Less questions
- More critical thinking
- Less auto assignment of risks

How can we help prepare staff now?

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We Listened....

- CSI Tool Kits
 - Revision 10 Tool Kit – Already have used
 - Children Tool Kit – This Month
 - Women and Infant Tool Kits – Coming Soon!



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Project Status

- Review of state level BRD's
 - Vendor
 - Finance

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Project Updates

- Second round reviews
 - Enrollment & Certification
 - Nutrition Educations
 - Breastfeeding
 - System Admin
 - Operations
 - Immunizations

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Project Updates (cont)

- Reports Technical Design Sessions
- Review remaining BRD's
- Sign off BRD's
- Start Development
- Training Plan
- Local Agency Visits

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Questions?



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