



Why am I getting this email?

Abbott is completing a voluntary recall on powder formulas manufactured in their Sturgis, Michigan facility. You are receiving this email because someone in your family has been issued one of these formulas. Affected formulas include Similac Advance, Similac Sensitive, Similac Total Comfort, Similac for Spit Up, Alimentum, EleCare Infant, and EleCare Jr.

Why is the formula being recalled?

Abbott is voluntarily recalling these products after four consumer complaints related to **Cronobacter sakazakii** or **Salmonella Newport** in infants who had consumed powder infant formula manufactured in the Sturgis, Michigan facility. Abbott found evidence of **Cronobacter sakazakii** in the plant, but found no evidence of **Salmonella Newport**.

Cronobacter sakazakii is commonly found in the environment and a variety of areas in the home. It can cause fever, poor feeding, excessive crying or low energy as well as other serious symptoms. It's important to follow the instructions for proper preparation, handling and storage of powder formulas. If you have any concerns about your infant's health or feeding your infant, contact your healthcare provider.

While Abbott's testing of finished product detected no pathogens, they are taking action by recalling the powder formula manufactured in this facility with an expiration of April 1, 2022, or later. No Abbott liquid formulas, powder formulas, or nutrition products from other facilities are impacted by the recall.

How do I know if I bought formula that is a part of the recall?

The products under recall have a multidigit number on the bottom of the container starting with the first two digits 22 through 37, contains K8, SH, or Z2 and with an expiration date of April 1, 2022, or after. To find out if the product you have is included in this recall, visit the [Similac recall webpage](#) and type in the code on the bottom of the package, or call 1-800-986-8540 and follow the instructions provided. No action is needed for previously consumed product.





What can I do if I bought formula that was a part of the recall?

Go back to the store where you bought the formula and they will exchange the recalled formula for formula that was not a part of the recall. You do not need to have a receipt. You can exchange opened and unopened cans.

What can I do if I go to the store and I am not able to exchange the formula?

You can call the WIC Complaint Hotline at 866-229-6561 (Monday through Friday 8 a.m. to 5 p.m.) or the Arizona WIC Shopper's Helpline at 866-927-8390 (Monday through Friday 7 a.m. to 7 p.m., Saturday from 8 a.m. to 1 p.m.).

You can also contact the WIC Complaint Hotline by [email](#).

What can I do if I want to get a different formula or if I have questions about my WIC benefits?

You can contact your WIC office if you want to talk about or change your benefits. If you don't know how to contact your WIC office, you can find your office on the [clinic search webpage](#).

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What can I do if I have more questions about the recall?

For more information about the recall, contact Abbott at 1-800-986-8540 or visit the [Similac recall webpage](#).

Can I make my own formula?

It's important for your baby's health to stick with products that meet federal standards, prepared according to directions on the label. Although recipes for homemade formulas circulating on the internet may seem healthy or less expensive, they may not be safe or meet your baby's nutritional needs. You can find more information on this topic in [this article](#) from the American Academy of Pediatrics.

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